



Reviewing Work with Volunteers

Below are some questions that might be used to review how volunteers are involved in your church. You will be best placed to pick the questions that are most helpful for you to consider.

This could be done any number of ways with varying levels of time commitment: a PCC discussion, an activity attached to an APCM, a conversation among church leaders, a recurring agenda item etc.

To make this more active you could give people post-it notes and challenge them to write 1 role per post-it in 30 seconds and then see how many roles people have come up with. They may be surprised.

You can then use large sheets of paper or sections of wall and ask people to put the different roles according to some of the questions below – e.g. which roles are well supported? Which have a strong voice? Which help people grow in faith? Etc... and which don't. This can be a good discussion starter.

- What are the roles done by volunteers in the church?
- How do people become volunteers?
- How are volunteers supported?
- Which groups of volunteers have a strong voice?
- How easy is it for volunteers to rotate between roles?
- How can people grow in their Christian life in their different roles?
- How can we draw people in and enable them to use their gifts?
- Which roles that volunteers are involved with support the internal work of the church and which are outward facing?

There are flexible, free downloadable resources available at www.cuf.org.uk/workingwithvolunteers to help you address many of the issues that might arise from the questions above.

